

While our customer service team is experiencing high amounts of inquiries by phone, the average wait time is around 40 minutes. Here are a few common questions that may help answer some of your inquiries;

1. Which campgrounds are open?

The campgrounds that are open during the 2020 season are Woodlands, McLarens, Farrans and Ivy Lea.

2. Has the fire ban been lifted?

Yes, the fire ban is lifted.

3. Do you sell firewood within your campgrounds?

Yes, firewood is sold at each campground.

4. Are dogs permitted in the campgrounds?

Yes, dogs are permitted in our campgrounds provided they are leashed at all times.

5. What is the maximum number of visitors per site?

The maximum number of occupants per site is 6, including children.

6. Are your washroom and shower facilities open?

Washrooms are open, but our shower facilities remain closed.

7. When am I able to check-in?

Check in is at 2PM onwards, and check out is by 1PM.

8. What if we add a last-minute vehicle to our campsite?

Extra vehicles must be paid for upon arrival.

9. Are there grocery stores in close proximity?

Yes, there are grocery stores within proximity of our Campgrounds.

10. Can I put a tent on a serviced lot?

Yes, you may put a tent on a serviced lot.

11. How can I make modifications to my reservation?

Modifications such as date changes may be done by accessing your online account. Applicable fees apply.